

# Jamie Lee Charles Cropley, Computing and Information Technology CertHE, Artificial Intelligence BSc (Hons)

A passion for Artificial Intelligence. Fast and efficient.

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## Hard Skills

- Excel
- Python
- C, C Plus Plus and C Sharp

## Soft Skills

- Adaptability
- Communication
- Problem-Solving

## Education

- De Montfort University - Artificial Intelligence BSc (Hons), October 2015 to October 2020, Grade: 2:1 (Upper Second)  
Achievements
  - Completed coursework
  - Contributed to various group work
  - Elected Student Course RepresentativeExperience
  - DMU Chess Club Member
  - Member of Game Development Society
  - Treasurer and co-founder of DMU Hackers Society
- Open University - Computing and IT CertHE October 2014 to October 2015, Grade: 2:2 (Lower Second)
- Open University - Starting with Maths Foundation Degree, October 2012 to October 2013, Grade: 2:2 (Lower Second)
- API - BTEC Advanced Diploma in Private Investigation, March 2011 to March 2012, Grade: Pass with Distinction
- i-to-i - Teaching English as a Foreign Language (TEFL), October 2010 to October 2011, Grade: Pass with 145 hours
- Europcar - EDI Level 2 NVQ in Customer Service, January 2009 to October 2009, Grade: Pass
- South Leicestershire College - OCR Level 2 Certificate in Adult Numeracy January 2007 to March 2007, Grade: Pass
- South Leicestershire College - OCR Level 1 Certificate in Adult Numeracy October 2006 to December 2006, Grade: Pass

## Experience

- Information Administrator at Europcar, Leicester UK, October 2009 to February 2015  
Achievements
  - Consistently hit key performance indicators
  - A previous winner of an employee of the month award
  - Reduced Claims to Rental Ratio through analysis of informationResponsibilities
  - Processing of fleet-based logistical information
  - User Acceptance Testing for Google ecosystem
  - Utilising IT skills to produce automated solutions
- English Teaching Assistant at i-to-i, La Fortuna, Costa Rica, October 2011 to November 2011  
Achievements
  - Restructured a library
  - Improved Spanish
  - Improved the learning experience of studentsResponsibilities
  - Lesson planning
  - Marking of examinations
  - Developing the student's English
- Corporate Reservations Agent at Europcar, Leicester, UK October 2007 to October 2009  
Achievements
  - Training of various people
  - Effective feedback given on issues with corporate terms
  - Rapid progression through a ranked employment schemeResponsibilities
  - Information entry and analysis of reservations
  - Managing and placing reservations for business customers
  - Website Administrator of an online Corporate Rental system